CYNGOR
Sir y Fflint
Flintshire
COUNTY COUNCIL

<u>**APPENDIX 1**</u>

Priority:	**Safe Communities**
Sub-Priority:	**Community Safety**
Impact:	**Keeping people and communities safe**

What we said we would do in 2014/15:

1. **Contribute to the delivery of the North Wales Community Safety Plan priorities:**
   - **Reduce the impact of domestic abuse on high risk repeat victims**
   - **Raise awareness of sexual violence amongst young people**
   - **Manage the impacts of anti-social behaviour**
   - **Manage the impacts of substance misuse**

Progress Status		Progress RAG	G	Outcome RAG	G

1. Safer Communities Board
A work programme is now in place to support and monitor the delivery of the North Wales Community Safety Plan. Arrangements have now commenced to revise the work programme for 2015/6, based on the evidence of the Strategic Assessment.

2. Domestic Abuse
There are fewer high risk victims of domestic abuse identified through the Multi Agency Risk Assessment Conference process. The aspirational target of 28% has been improved to 23%.

8 secondary schools and one Pupil Referral Unit have received performances to date from the 'Cat's Paw' Theatre Company. This means that our target for 14/15 has been exceeded.

3. Anti-Social Behaviour
Cabinet received a report in November 2014 which outlined the implications of the new ASB legislation. A presentation was given to Overview and Scrutiny on the same subject. An ASB framework is now in the process of being developed, and will be finalised during quarter 4.

Achievement will be measured through:
- Delivery of the work programme for the North Wales Safer Communities Board
- Fewer high risk repeat victims of domestic abuse

- Percentage of young people reporting increased awareness of sexual violence following interventions at school
- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy
- 'Completed treatments' and waiting times for substance misuse services:

Achievement Milestones for strategy and action plans:
- Delivery of the work programme for the North Wales Safer Communities Board by February 2015
- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy by March 2015

Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
IPSC1M1 - Fewer high risk repeat victims of domestic abuse	Chief Officer – Planning and Environment	28%	28%	28%	23%	G	G
IPSC1M2 - Numbers of schools accessing Cats Paw Theatre Productions		12 schools (100%)	6 schools	12 schools	134%	G	G
IPSC1M3 - Percentage of young people reporting increased awareness following Performances of Cats Paw Production		90%	87%	90%	Reported Annually	N/A	N/A

IPSC1M4 - Achieve a waiting time of less than 20 days from referral to treatment (KPI 2)		67.08%	80%	80%	90.06%	G	G
IPSC1M5 - Substance Misuse Treatment Completes (KPI 6)		69.53%	80%	80%	76.00%	G	G
SCY/003a - All young people on a statutory order with a substance misuse issue are offered an appointment with a substance misuse worker within 5 working days *	Chief Officer – Education & Youth	88.6%	85% - 100%	85% - 100%	90%	G	G
SCY/003b - All young people on a statutory order with a substance misuse issue are offered an intervention within 10 working days *		100%	85% - 100%	85% - 100%	100%	G	G

Risk to be managed – How we can improve the public's perception of safety in the community

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)			
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score	Target Date
(L)	(I)	(LxI)		(L)	(I)	(LxI)				(L)	(I)	(LxI)	
H	H	R	Actively promote the services and initiatives that are undertaken in partnership that aim to make the county safer. Make best use of communication networks, such as OWL and service user groups, to gain an improved understanding of community safety issues and concerns. Engage with service user groups	L	L	G	Engage with the local press and media to promote success stories. Continue to use the OWL online tool to engage with members of the community. Continue to engage with service user groups and use the feedback to inform service delivery	Chief Officer – Planning & Environment	↓	L	L	G	Jan 15

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Risk to be managed – Ensuring that new Community Safety Partnership arrangements work effectively

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)			
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score	Target Date
(L)	(I)	(LxI)		(L)	(I)	(LxI)				(L)	(I)	(LxI)	
H	H	R	Ensure the delivery structure of the Community Safety Partnership is working effectively, and their work is evidence led. Work collaboratively with partners across North Wales to develop a consistent approach to address community safety issues that will realise improved sharing of expertise and resources. Make best use of the expertise of experienced specialist officers to drive forward the community safety agenda.	L	L	G	Adopt a responsive approach to addressing emerging issues and trends through: ▪ Annually reviewing the effectiveness of the CSP groups. ▪ Provide regular updates of progress to the statutory Overview and Scrutiny Committee. ▪ Support the Local Service Board in understanding its new community safety duties. Support the work of the North Wales Safer Communities Board	Chief Officer – Planning & Environment	↓	L	L	G	Jan 15

					through:						
					▪ Work undertaken regionally in relation to the 10,000 Safer Lives Programme: ▪ Support the demands of the substance misuse Area Planning Board; ▪ Develop regional services to reduce youth crime through the Youth Crime Prevention Fund. Ensure grant funding is maximised to ensure sustainability of service and retention of key personnel, and seek opportunities to secure funding for key posts beyond April 2015.						

2. Reduce fear of crime by:				

2. Reduce fear of crime by:
- **Making best use of the latest technologies including closed circuit television (CCTV)**
- **Ensuring the street-lighting system is working effectively**
- **Removing graffiti within the Streetscene timescales**

Progress Status		Progress RAG	G	Outcome RAG	G

- The contract for the technical feasibility study has been awarded. This study will help identify obsolete "end of life" CCTV cameras, operating equipment and infrastructure and will identify the funding requirements for the replacement thereof.

- The outcome of an analysis of the crime and disorder statistics will be provided to Town and Community Councils, who will be invited to consider decommissioning any CCTV cameras which are under utilised.

- Service Level Agreements will be revised for the financial year 2016/17.

- The purchase of "fit for purpose" redeployable/peripatetic cameras will be considered once the outcome of the technical feasibility study has been measured against the crime and disorder analysis.

- The response times for the installation of failed street lighting and graffiti response times continue to meet the required target for Flintshire County Council.

Achievement will be measured through:
- Sustaining a workable network of public space CCTV provision
- The time taken to repair streetlight failures
- Remove graffiti from Council buildings and property within the agreed Streetscene timescales
- Improve the environment through the use of environmental visual audits (EVAs) in partnership with North Wales Police

Achievement Milestones for strategy and action plans:
- Meeting the revised timetable for implementing changes to CCTV provision

Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
THS/009 - The average number of calendar days taken to repair street lamp failures during the year	Chief Officer – Transport and Streetscene	3 days	3 days	3 days	4.5 days	A	G
IPSC2M5 - Installation and replacement of structurally failed street lighting columns		5%	5%	6% per year	3.5%	G	G
Remove graffiti from Council buildings and property within the agreed Streetscene timescales		2 working days	2 working days	2 working days	2 working days	G	G
Percentage of wards who have agreed a protocol for EVAs and identified priority areas.		100%	90% - 100%	90% - 100%	86%	G	G

Risk to be managed – How we can fund the provision of CCTV with local partners

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)			
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score	Target Date
(L)	(I)	(LxI)		(L)	(I)	(LxI)				(L)	(I)	(LxI)	
H	H	R	Ensure the funding arrangements which are currently in place with T&CC's and North Wales Police are maintained. Review the contract for outsourced monitoring arrangements and mitigate any risk to FCC where possible Verify short term "bridging" arrangements with maintenance and fibre providers	L	L	G	Meet with partners and service users to secure agreement and explore new income streams. Explore examples of best practice in collaborative working within the CCTV service provision. Fortify current arrangements through mid/long-term agreements.	Chief Officer – Organisational Change	↓	L	L	G	Jan 2015

3. Develop further awareness and profile of the Council's approach to Safeguarding which includes the wider issues of prevention of human trafficking and sexual exploitation.				
Progress Status		**Progress RAG**	**G**	**Outcome RAG**	**G**

1) **SERAF**
   There have been delays in getting the SERAF panel established; however, it has now been agreed that Flintshire and Wrexham will operate separate panels, and this means that we are able to meet our implementation date of March 2015. For this reason the RAG has been updated to Green.

   Following the initial child trafficking training sessions in March 2014, two further sessions have been delivered, to 30 attendees. Agencies represented were:
   - FCC (Social Services/Housing/Life Long Learning)
   - BCUHB (School Nurses; Health Visitors)
   - Private fostering agency
   - Coleg Cambria
   - WCBC (Social Services)

2) **Safeguarding Unit**
   The co-location of the Children's Safeguarding Managers and the Independent Reviewing Officers for Looked After Children at Flint has been a positive move. We are in the process of working through the relocation of the Adult Safeguarding Team to join the wider Team at Flint (early 2015/2016). This will bring together our Safeguarding functions into a co-located Team as part of a single line manager structure and provide clear opportunities to share and adopt good practice in approaches to safeguarding children, young people and adults.

   Between April and December, 116 Adult Safeguarding referrals were completed and in 100% of cases the risk was reduced or removed.
   The Children's Safeguarding Unit conducted 116 initial Child Protection conferences and continue to perform well against the national performance indicators.

3) **Missing Children Forum**
   Work on extending the existing mechanisms to report on missing children is continuing. Children's Fieldwork now have access to reports from the Police on people who are registered as missing, and these are discussed at monthly meetings.

Achievement will be measured through:
- The impact of introducing a single Safeguarding Unit beginning with the co- location of the Adult and Children's Safeguarding teams
- Roll out of Human Trafficking training via the Flintshire Wrexham Local Safeguarding Children Board.
- Capturing data on children who are reported missing

Achievement Milestones for strategy and action plans:
- Co-location of the Adult and Children's Safeguarding teams by October 2014
- Roll out of Human Trafficking training via the FWLSCB by March 2015
- Extension of existing mechanisms for reporting children missing from care, to include all children who are reported missing, by October 2014